Hik-Connect.Com
How to Add a Device to Your Account
Using a Computer
Access Your Account

- Type Hik-Connect.Com into browser location bar [1]

- On main page, click enter your User Name or Email and Password [2]

- Click LOGIN [3]
Gather the Necessary Information

- To add a device you will need the serial number and verification code.
- The serial number appears on a label on the device. [4]
- Both the S/N and the verification code appear in recorder menu screens under System Information [5]
- The verification code also appears in the Platform Access recorder menu and on the label for new IP cameras [6]
Device Management Tab: Enter Device Data

- Be sure you are on the Device Management tab [8]
- Click ADD [9]

- In the pop-up enter the 9 digital serial number [10] of the device to be added.
- Click Search [11]

- When a connection is made to the device (it must be powered on and connected to the Internet) a pop-up shows the model and confirms the S/N [12]

- If this is the desired device, click the “+” [13]
Add Found Device

- In the pop-up enter the verification code [14] in capital letters
- Click Add [15]
- A pop-up confirms success [16]
- The device now appears on the Device Management page [17]
Connecting to a Listed Device

- Double click on the IP address of a connected device [18]

- A new window opens [19] showing the login screen for the device

- Enter the user ID and password [20] to log into the device