Hik-Connect App
How to Add a Device to Your Account
By Serial Number and Verification Code
(Using a Smart Phone)
Access Your Account

- Launch the Hik-Connect App [1]
- Choose your desired login method [2]
- Click LOGIN [6]
Gather the Necessary Information

- To add a device you will need the serial number and verification code.
- The serial number appears on a label on the device. [7]
- Both the S/N and the verification code appear in the recorder console menu screens. Right click on the Live View screen then choose Menu [8] then System Information [9]. The serial number and verification code are shown [10].
Gather the Necessary Information

- Other ways to obtain the serial number and verification code:
  - The verification code appears in the recorder console menu screens. Right click on the Live View screen then choose **Menu** \[11\] then **System Configuration** \[12\]. The verification code is shown \[13\]
  
  ![Menu and System Configuration screens]

- The QR code \[14\] (if scanned) contains the model, serial number and verification code

- The serial number and verification code also appear on the label for new IP cameras \[15\]
Hik-Connect Tab: Add Device

- Check that the Hik-Connect screen [16] is displayed
- Press the Hik-Connect icon [17] if necessary
- Click the “Plus icon” [18]
- Dismiss the QR Code scanner by touching the pencil icon [19] at the upper right
- Optionally, if the device QR code is available it can be scanned to capture the data
Enter Device S/N and Search

- Enter the 9 digit serial number of the device to be added [20]
- Click the Search icon [21]
- If the device can be accessed, it will appear on the RESULTS screen [22]
- In the Results screen click Add [23]
Enter Verification Code

- Enter the 6 character verification code using all capital letters [24]
- Click OK [25]
- The App will add the device [26]
- When you see the **Adding Completed** message [27], press the arrow at the upper left [28]
Device Available for Viewing

- Once a device has been added, the App will give you the option to view cameras connected to the device [29]
- Click one of the camera rectangles to begin to view video [30]
- Click a “plus” [31] icon to view more cameras