



February 16, 2022

Dear Valued Partner:

We would like to take this opportunity to address FTI Consulting's discovery of an outdated function in iVMS-4200. Importantly, the latest version of iVMS-4200 is available [here](#).

In November, 2021, Harris, Wiltshire & Grannis, LLP submitted an FTI Consulting report to the FCC which was the result of an extensive cybersecurity assessment conducted by FTI Consulting at the request of Hikvision.

The cybersecurity assessment included both network analysis and source code review. In the report, FTI Consulting wrote, *"Upon loading iVMS-4200, FTI identified multiple connections to servers located in China. These connections occur at the time the application is started by the user. FTI was able to determine that these connections were caused by either incomplete or outdated functions that had not been fully removed. Further conversations with Hikvision developers helped FTI understand that this was the result of an outdated function used to connect with an old Alibaba hosting service that has now come to end-of-life."*

Hikvision immediately updated the iVMS-4200 software and removed this outdated function during the FTI review and prior to the public release of the FTI report. The updated version, iVMS-4200 V3.6.1.6, was released on November 1, 2021. While this outdated function does not pose a cybersecurity or privacy threat, it is recommended that all users of iVMS-4200 install the latest updates.

In addition, the FTI report also includes notable findings about Hikvision's cybersecurity. From the FTI report:

- *"FTI's testing and analysis did not detect any Commonly Available Vulnerabilities and Exposures (CVEs) on either device or the ability for an unauthorized party to access the video transmissions."*
- *"FTI did not identify any unusual or unexpected data transmissions occurring with the identified equipment. FTI concluded that the NVR and Camera do not attempt to automatically establish a connection to Hikvision or other servers, even if they are configured to face out to the Internet."*

We hope you find this information helpful. If you have any questions or concerns, please do not hesitate to contact our team with any questions or concerns.

Kind Regards,

Hikvision USA