

Hik-Connect Remote Access Platform and Mobile App Simple NVR/DVR/IPC and Intercom Remote Connection



Links

- QR Code to All Links

SCAN TO ACCESS ON YOUR MOBILE



- **Hik-Connect Website**
<https://www.hik-connect.com/>
- **Free Smart Phone Hik-Connect App**
 - **Apple iPhone/iPad iOS App**
<https://itunes.apple.com/ca/app/hik-connect/id1087803190?mt=8>
 - **Android Phones App**
<https://us.hikvision.com/en/products/software/hikvision-app-store/Hik-Connect>

Hik-Connect is a remote access platform and mobile app that is designed to allow quick setup of your security cameras for remote viewing via the Internet on a smart phone, tablet, desktop PC, or Web browser.

Depending on your needs, there are two different service offerings:

- **Hik-Connect P2P Service**

Hik-Connect P2P service allows for remote access using the Peer-to-Peer (P2P) protocol. The P2P service is established through mobile apps and/or computer software.

- **Hik-Connect DDNS Service**

The Hik-Connect DDNS Service utilizes a two stage authentication when accessing your device remotely. The DDNS allows you to give your device a URL and access via the Internet Explorer browser, apps, and/or computer software.

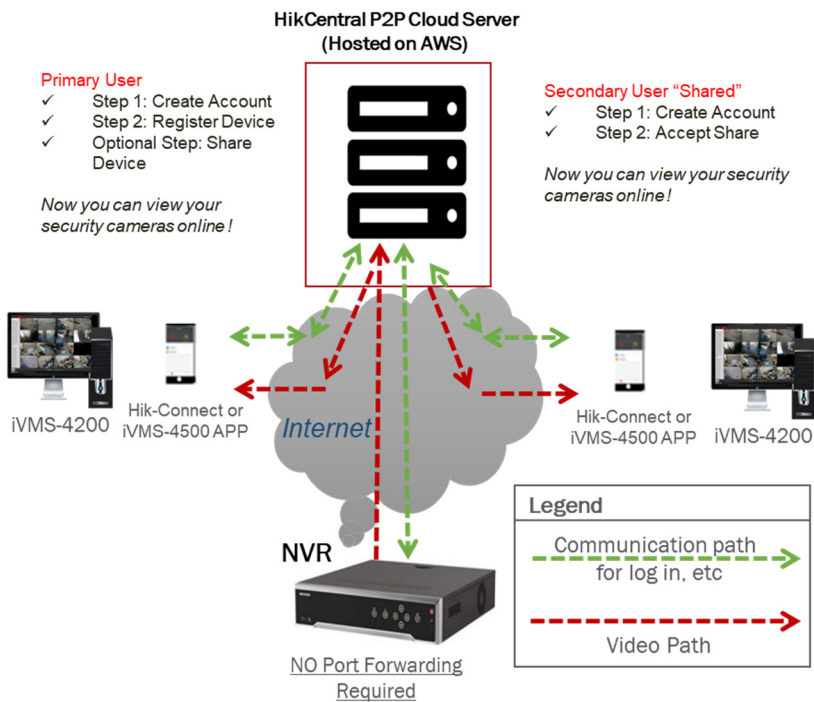
Once an account is created and device(s) are added, accounts can easily “share” access to these devices with other Hik-Connect users.

Specifications

| Feature | Hik-Connect P2P Service | Hik-Connect DDNS Service |
|--|--|--------------------------|
| Requires Hik-Connect Account(s) | Yes | Yes |
| Port Forwarding ¹ Required | No | Yes |
| Dual Authentication (Hik-Connect and Device) | No | Yes |
| Maximum Continuous Live Viewing per Camera | Stream Media Server: 5 min P2P: Unlimited | Unlimited |
| Number of Simultaneous Playback Streams | 4 | 4 |
| Ability to Connect via Internet Explorer Web Browser | No | Yes |

How it Works

Hik-Connect P2P service



¹ Minimize the port numbers exposed to the Internet. Port forwarding should be configured only when absolutely necessary. Avoid common ports, and reconfigure them to customized port numbers.

Hik-Connect DDNS service

